



April 16th, 2026

Dear Residents of Wolseley,

I want to let residents know that the recent departure of two key staff members has created a temporary staffing shortage in our Administration office. To ensure the continued delivery of essential municipal services during this transition period, the following interim measures have been put in place:

- Effective immediately, public office hours have been temporarily reduced. The municipal office will be open to the public from 8:00 a.m. to 12:00 p.m., Monday through Friday. Afternoon hours (1:00 p.m. to 5:00 p.m.) will be suspended until further notice.
- Kara MacRobbie has been appointed as the Town of Wolseley's new Chief Administrative Officer (CAO). Ms. MacRobbie has assumed her responsibilities and is actively pursuing her standard certification in municipal administration, ensuring the Town continues to be served by a qualified and dedicated professional.
- To support this transition, Gail Blaney, a seasoned municipal professional, has been engaged to provide mentorship and guidance to Ms. MacRobbie. In addition, Ms. Blaney is working diligently to address the backlog of outstanding files, ensuring that no resident matters are left unresolved.
- Recruitment for additional administrative support staff is actively underway, and the Town is committed to filling these positions promptly. We expect new personnel to be onboarded and begin training by mid-May 2026, at which point service levels will return to normal.

Administration and Council remain steadfast in their commitment to restoring full municipal operations as swiftly as circumstances allow. Residents will be kept informed of any further updates through official Town communications, including the Town website, social media, and the Bulletin. I sincerely thank residents for their patience and understanding during this period of transition.

Sincerely,

Mayor Gerry Hill

