



September 04, 2026

Residents of Wolseley:

Council has reviewed the utility survey results, along with the financial impacts of monthly, bimonthly, and quarterly billing as presented at the Regular Council Meeting on September 2nd, 2026. Most survey responses indicated a preference for quarterly billing.

The Town of Wolseley will move to quarterly utility billing effective October 1st, 2026. Council recognizes that the monthly billing approach has not met the intended goals. Council has also approved Administration to review all utility bills to ensure the billing generated by the Utility Program has been accurate. Administration will be reviewing and adjusting utility accounts in the coming days and weeks. As adjustments are made, residents will be informed.

We kindly ask that you do not enquire about your utility bill until you receive notice that it has been reviewed, as an Administrative review of over 800 utility bills will take some time. Further information will be shared in the coming days.

A handwritten signature in black ink, appearing to read "K. Gardner".

Keri Gardner

