



September 9, 2026

TOWN OF WOLSELEY UTILITY BILLING NOTICE

The Town of Wolseley wishes to advise residents of temporary adjustments to the utility billing schedule resulting from changes made to the June 2026 billing cycle. These adjustments ensure that all utility customers continue to receive the standard 30-day payment period for each billing.

Billing Reminder

Please note that utility billings are always for the previous month. This ensures accurate reporting of water usage and proper application of charges and interest. Residents are also reminded that any bills being mailed are routed through Regina and then back to Wolseley, as per Canada Post's processing system. This may extend the timeline for receiving your bill. Signing up to receive your utility bill by email is a cost-effective and timely option, allowing you to receive your bill immediately without postal delays.

Administration Update

The Town of Wolseley is pleased to announce the addition of Alexis Puffalt as the Office Clerk. With this appointment, the administration office is now fully staffed and positioned to address outstanding items once training has been completed. This added capacity will support improved workflow, timely processing, and continued service to residents.

Revised Billing Schedule

August Billing

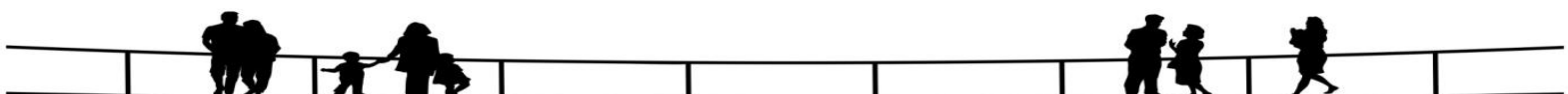
- Bills will be mailed / emailed next week – September 21
- Due Date: October 15, 2026
- Interest HAS to be applied after the due date
- Manual processing of estimates then requires a full day to enter

September Billing

- This cycle will be based on an actual read.
- Due Date: October 15, 2026
- Bills will be mailed the following week.

Interest Application and Billing Timelines

Interest must be applied after each due date to ensure all accounts are up to date and accurately reflect outstanding balances. This required sequencing extends the timeline for when bills can be finalized and mailed. The Town is committed to maintaining accurate records and ensuring interest is applied correctly before issuing subsequent billings.





Utility Rates and Monthly Payment Option

Utility rates remain unchanged, with the quarterly rate set at \$250. For residents who prefer to continue paying monthly for budgeting purposes, you may continue to do so. The monthly equivalent is \$83.34, which covers basic services including water, sewer, infrastructure, recycling, and garbage. Monthly payments will be applied as a credit to your utility account and reflected on your next quarterly bill.

Payment Options

The Town offers a variety of convenient ways for residents to pay their utility bill. Payments may be made through:

- Online bill payments through most major banks
- E-transfer — preferred method, as it improves reconciliation efficiency, saving ratepayers money as it makes payments easier to track
- Cash
- Cheque
- Debit
- Credit card

All payments are applied directly to your property account and will appear as a credit on your next utility bill.

Ongoing Review of 2026 Billing Periods

Administration is actively working through several previous billing periods from 2026 to ensure all accounts are accurate and up to date. As adjustments are identified, they will be applied to affected accounts. This is a time-consuming process, and the Town appreciates residents' patience as staff complete this detailed review.

Quarterly Billing Resumes

Beginning with the October, November, and December billing period, the Town will return to quarterly utility billing. The quarterly bill will be due January 31, 2027. The Town appreciates your understanding and patience as we work through these adjustments and ensure all utility accounts are accurate.

Thank you for your continued cooperation.

Keri Gardner
CAO – Town of Wolseley

